

## Operative Safety and Warrant Conditions Best Practice Workshop – Thursday 7<sup>th</sup> July 2022

The UKRPA's best practice workshop in July focussed on the importance of keeping operatives safe both physically and mentally.

We heard about some of the stressful situations encountered on the job as an RP operative. This included verbal and physical abuse as well as being approached with a weapon. Marc Caulfield, an inspirational speaker explained the ongoing effects these incidents can have on an operative's mental health.

To attempt to decrease violent incidents, representatives from Haste spoke of the importance of dynamic risk assessments and gave a real-life example of how the appropriate balance has been achieved.

Patrick Holdaway from the National Business Crime Centre (NBCC) attended the workshop, and to support with education on energy theft, together with NBCC, the UKRPA will create co-branded guidance for circulation to national Police forces.

Preparation ahead of attending a job on site is of the utmost importance and has often been spoken about amongst our Members. Data sharing is needed in the industry to support and better prepare operatives in potentially dangerous situations, specifically where a change of supplier, and therefore agent has occurred. Relevant details of previous site visits are not shared and can therefore put operatives at risk. The UKRPA will continue to support the discussion on the need for better data sharing in the industry.

Thank you to all of those who took part in the workshop, and we hope to see you at the next one on **Lead Generation on Friday 28<sup>th</sup> October 2022** at Gemserv in London.

