**UKRPA®**
United Kingdom Revenue
Protection Association

## Thanks for making the UKRPA National Conference 2022 such a success!



The UKRPA National Conference held in April following two years of COVID – related delays, proved to be a great success. With over 70 attendees across the two days there was plenty of interaction between UKRPA Members and interested industry parties. 15 Speakers presented on a range of important topics, generating plenty of debate and collaboration throughout the presentations, workshops and networking sessions.



The keynote speech, by National Energy Action, focused on the energy crisis and how industry should prepare for the issues consumers will face as the price rises take effect, including an expected rise in energy theft.

This was a key thread running through the presentations across both days, with the emphasis on how to keep people safe and proactively deter illegal behaviours. Former UKRPA Vice Chair, Ian Main and current Vice Chair, Gavin Straughan both presented Safety Moments, highlighting the importance of safe practices, monitoring and continuous improvement.

Overnight attendees were able to enjoy drinks and dinner, with the opportunity to further network with their colleagues.



Attendees were also treated to fascinating insights from the Retail Energy Code Manager, the Energy Ombudsman, the International Utilities Revenue Protection Association, Mental Health First Aid England and Citizens Advice, all of which link to aspects of theft being dealt daily by the energy industry.

On the second day, the UKRPA Committee answered questions and gathered feedback on the topics that members and the attendees would value being investigated further. This valuable insight will help shape the Association's activities to support its Members and the industry to make progress.

If you would like to find out more about the UKRPA 2022 Conference, or if you attended and have any feedback, insight or suggestions on the topics covered, please contact us via UKRPA@Gemserv.com

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