



**UKRPA**®

United Kingdom Revenue  
Protection Association

## The UKRPA launches its revenue protection awareness training

It was with great privilege that I had the opportunity to visit the offices of [Saltbox](#) on Tuesday 28<sup>th</sup> September 2021 on behalf of the UKRPA.

Saltbox is a charity that provides many services to the local community: [CareLink](#) is Saltbox's older people's service in Stoke-on-Trent that delivers support for vulnerable older people. [Money Matters](#) is a free debt advice service in Stoke on Trent that supports people experiencing problems with money management and/or debt and [Restart](#) supports individuals who are homeless or at risk of homelessness. The service provides a home and tailored support to help individuals make the changes that can lead to a better life, addressing complex issues such as unemployment, offending behaviour, mental health and addiction.

I met with the team from Restart who are responsible for helping rehome the homeless. The theme of the day was to raise awareness of meter tampering as the team that I met were responsible for conducting property checks and supporting the tenants. I presented an interactive meter tamper awareness presentation and clearly the staff in question were passionate about the safety of their tenants. They were fully engaged, and the feedback received was fantastic.

*All staff commented on how informative the training was and how much they had learnt from it. Thanks to the training all of my maintenance and support staff now have a better idea of what they are looking when entering the properties to do safe and well checks.*

Christopher Lowey  
Property Services Manager, Restart/Saltbox

If you are a council, social landlord or other public service and would like to request training, please follow the [link](#) and fill in the request form. The UKRPA Secretary will be in touch shortly after to discuss your individual requirements.

**Gavin Straughan, UKRPA Vice Chair**

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