

Revenue Protection Contacts – Great Britain and Ireland

Supplier	Contact details
BES Utilities	<p>Phone – 0844 5678 427 (follow options for Metering from the recorded menu)</p> <p>Email – RevenueProtection@besutilities.co.uk</p>
British Gas/Centrica	<p>Phone – 0800 587 2737</p> <p>Email – RevProEI@centrica.com</p>
EDF Energy	<p>Phone - 0808 101 4140</p> <p>Email - RPScontactus@edfenergy.com</p>
Manx Utilities	<p>Phone – 01624 687663</p> <p>Email – James.kneen@manxutilities.im</p>
Phoenix Natural Gas	<p>Phone – 028 90555582</p> <p>Email – Revenueprotection@phoenixnaturalgas.com</p>
RWE Npower	<p>Phone – 0845 0704015 Electricity</p> <p>Phone – 0845 1663459 Gas</p> <p>Email – Revenue.Protection@npower.com</p>
Scottish Power	<p>Phone – 0800 074 1976 (MPANs with a prefix 18000)</p> <p>Phone – 01925 422044 (MPANs with a prefix 13000)</p> <p>Email - Revenue.protection@scottishpower.com</p>
Spark Energy	<p>Phone – 01750 724631</p> <p>Email – Rpu@sparkenergy.co.uk</p>
SSE Energy Supply	<p>Phone – 0345 769 7887</p> <p>Email – Power.theft@sse.com</p>
Utilita	<p>Phone – 01962 891191</p> <p>Email – Revenueassurance@utilita.co.uk</p>

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Distribution Network Operator	Contact details
Electricity North West	Phone – 0800 0015 269 Email – Revenueprotection@enwl.co.uk
ESB Networks	Phone – 1850 211827 Email – REVP.esbnetworks@esb.ie
Jersey Electricity	Phone – 07797 755 199 Email – Dpowell@jec.co.uk
Northern Ireland Electricity Networks	Phone – 02890 766890 Fax – 02838 368702 Email – Revenue.protection@nie.co.uk
Northern Powergrid	North East – 0800 668 877 Yorkshire – 0800 375 675 Email – General.Enquiries@northernpowergrid.com
UK Power Networks	UK Power Networks does not offer a Revenue Protection Service to external parties. Emergency situations may be passed to our 24-hr Service Delivery Centre on 0800 316 3105 .
Western Power Distribution	Phone – 0845 603 1144 Email – Wpdrevprot@westernpower.co.uk